

# COMPARING PRICES

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We are confident that our prices represent true value to families in their time of need. If you plan to make price comparisons with other funeral providers, please be sure to check that you compare like for like and that **all** costs are included in the quoted price.

**Also be aware that facilities, vehicles and most importantly, the level of care isn't the same with every funeral director.**

When comparing costs, it is important to consider the level of service you will receive and the standards of care and professionalism you and your loved one's deserve. We pride ourselves on our reputation and value. There are also so many unique little touches that only Armstrongs provide and that really sets us apart from other companies.

Please visit our testimonials page here to read some lovely reviews and ask around before making your final decision.....you will find we come highly recommended which is the highest praise of all.

Every Funeral Director in the UK is legally required to provide families with a 'Standardised Price List' however the service you receive and the facilities a Funeral Director provides are not standard, therefore it is difficult to use this measure as a comparison.

We will use our hearse and four bearers for this simple funeral NOT a people carrier or van and WILL NOT make a charge for administering charity donations, unlike some other firms.

These have to be displayed both on websites and in prominent positions within premises. The aim of this is to show a like for like price for funerals.

The CMA standardised pricelist is somewhat different to how we have always shown our prices and whilst we are fully behind the CMA in having a standard price list to make it easier to compare prices, their format can appear more confusing.

Funeral directors are not allowed to change the format or wording of the STANDARDISED PRICELIST and although in the past we have never charged families for coming to the chapel to see their loved one or for collecting Cremated Remains from the crematorium, the CMA have insisted that we now charge, hence why there is a nominal charge of £1.00.

Unfortunately, the 'Standardised Price List' does not include or have provision to include some of the many services Armstrongs offer in our 'Tailored Funeral' which is why we have produced a more detailed price list.

Years of experience have taught us that it's often the little things, meticulous attention to detail and Armstrongs special unique touches that make the biggest difference. When we arrange our tailored service with you, the first thing we do is listen. Then we'll advise, guide, and inspire you to create a tailored funeral arrangement. From an alternative hearse to a favourite colour theme, a unique coffin, bubbles, photo slideshows, bespoke orders of service; the list is almost endless. Tell us what you want, and we'll do our best to make it happen.

## Compare our **Simple** and **Tailored** funeral services

The table below highlights the main differences between our funeral services. If you are not sure or have any questions, please contact our office.

	Simple Service £1995	Tailored Service £2,360
Making necessary arrangements and obtaining legal documents	✓	✓
Choice of day and time	(limited choice)	✓
Availability of professional staff 24/7	✓	✓
Attendance of a Funeral Director and 4 bearers at the funeral	✓	✓
Bringing deceased into our care during normal office hours	✓	✓
Use of our Chapel of Rest by arrangement during office hours	✓	✓
Organisation of press notice	✓	✓
Administration of charitable donations On-Line ONLY	✓	✗
Administration of charitable donations at service & On-Line	✗	✓
Choice of coffin	✗	✓
Use of limousines (as required, for additional charge)	✗	✓
Organisation of floral tributes	✗	✓
Organisation of orders of service	✗	✓
Collection of ashes from crematorium	✓	✓
Delivery of ashes to home (if required)	✗	✓



A full range of options to personalise a funeral is available with our 'Tailored' service. Some of these choices may incur additional costs. Please contact us for details.



## Our Tailored Funeral Service

### TYPICAL FUNERAL PRICING

Our price for this service is **£2360**

For most families, a funeral would be a bespoke service provided by their funeral director.

Our Tailored Service includes the following:

- Making all necessary arrangements and obtaining all necessary legal documents
- Choice of day and time of funeral (third party dependent)
- The availability of professionally trained staff, 24 hours a day, 7 days a week
- Bringing the deceased into our care during normal office hours (within 20 miles)
- Use of the Chapel of Rest by arrangement during office hours
- The provision of a hearse, 4 bearers and the attendance of the Funeral Director at the funeral
- Service at a local crematorium or place of worship including a hearse (Mercedes or Vintage VW)
- Collection of ashes from the crematorium
- Delivery of ashes to home address (within a 10 mile radius)
- Administration of charitable donations
- Memorial webpage / online obituary
- Organising of Orders of Service
- Arranging floral tributes

We happily welcome any enquiries into the options available for a loved one's funeral service, with no obligation. Below are just a few options we offer:

### OUR ADDITIONAL SERVICES

Care of the deceased	£50
Bringing into our care out of office hours	£180
Mileage (per mile)	£1.80
Additional bearer (per bearer)	£45
Reception into home or Church	£180

### VEHICLES

Mercedes limousine – seats 7	£225
Horse drawn hearse	from £800
Motorcycle hearse	from £750

### COFFINS

We offer a large range of coffins; for a full selection and pricelist please visit our brochure page on our website, or request further information

Chiltern Oak veneer	£345
Chiltern Solid Oak	£780
Willow	from £700
Solid Oak Urn	from £75
Scatter Tube	from £15

### ADDITIONAL COSTS

In addition to our costs, there are additional costs such as crematorium or church fee, flowers, officiant, press notices, orders of service etc.

### THIRD PARTY FEES / DISBURSEMENTS

Minister of religion		Price on request
Celebrant		£180-£250
Doctors fee		£82/£164
Orders of service (min. order 30)	dependent upon size and design	from £60
Flowers	price depends on paper and lineage	from £95
Press Notice	range from	£30-£300
Gravedigger	single plot / re-open	£460
	double plot	£500



# STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

## ATTENDED FUNERAL (funeral director's charges only) £1995

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation

Taking care of all necessary legal and administrative arrangements £375

Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care £274

Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises and at other non-branch premises £580

Providing a suitable coffin – this will be made from wood effect veneer £295

Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) £1

At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle £470

## UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself

Burial (funeral director's charges only) From £1,450

Cremation (funeral director's charges plus the cremation fee)<sup>2</sup> £1,450

## FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee**.<sup>1</sup>

In this local area, the typical cost of the burial fee for local residents is: £700-£2,000

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.

For an Attended cremation funeral, the **cremation fee**.<sup>2</sup>

In this local area, the typical cost of a cremation for local residents is: £1065

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

## ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile) £1.80

Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer) £160 - £250

Collection and delivery of ashes From £1

Embalming £120

Funeral officiant (e.g. celebrant, minister of religion etc.) Prices on request

Services supplied outside of normal office hours Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.